

## **PRODUCT WARRANTY**

The adidas Lacrosse warranty policy is effective if and only if the customer has a dated receipt or proof of purchase from an authorized adidas Lacrosse Dealer, and a return authorization from the Henson Company. A return authorization is required for all returns and is valid for 30 days from the date of issue. Packages returned without authorization are subject to refusal. All return packages must be clearly marked with the return authorization number and must be shipped prepaid at the customer's expense. To receive a return authorization, call 1-800-486-2788. The defective item must be returned directly to the address below with a copy of your proof of purchase and the return authorization number:

Henson Group,  
8 Corporate Blvd,  
Sinking Spring, PA 19608

This policy covers a one time replacement on the original purchased item only. adidas Lacrosse will warranty Synthetic Nylon heads, handles, equipment, and footwear under the following conditions.

### **HEADS**

adidas Lacrosse will replace adidas heads that crack or break under normal playing conditions for up to six months from the customer's original purchase date. Heads that are altered in any way (baking, melting, dying, or pinching) will not be replaced. In order for a customer to receive a replacement head, they must first return the broken head (with copy of purchase receipt) to the Henson Group address above. Once approved, a new head of the same or equal model as the broken head will be sent to the consumer. Strings are not part of the warranty and must be removed and replaced by the customer.

### **HANDLES**

adidas Lacrosse will replace any performance shaft (excluding Versa) that severely bend or break under normal playing conditions, for up to six months from the customer's original purchase date. Handle coatings are covered for up to 30 days from original purchase. For warranty replacement of handle/sticks, the returned product must be accompanied by a verifiable proof of purchase from the authorized adidas lacrosse dealer that supplied the handle/stick. Dings, dents, scratching may occur during normal use and are not covered by the warranty. Each warrantied handle will be replaced with the same, equal to, or handle of greater value. Intentionally bending, altering, or cutting a handle/stick, or other deliberate tampering or evidence of inappropriate use of a handle will void the warranty.

### **PROTECTIVE EQUIPMENT**

With a verifiable proof of purchase from the authorized adidas lacrosse dealer that supplied the equipment, adidas Lacrosse will replace product that shows evidence of poor workmanship and/or material failure within 90 days of original purchase. Tampering with or altering adidas Lacrosse equipment from its original design or construction will void any warranty for the product. Those products covered by the warranty will result in a customer receiving a replacement of the same model or of equal or greater value.

### **FOOTWEAR**

With a verifiable proof of purchase from the authorized adidas lacrosse dealer that supplied the footwear, adidas Lacrosse will replace product that shows evidence of poor workmanship and/or material failure within six months of original purchase. Tampering with or altering adidas Lacrosse footwear from its original design or construction will void any warranty for the product. Those products covered by the warranty will result in a customer receiving a replacement of the same model or of equal or greater value. Returns are not allowed on Footwear due to incorrect size.

### **APPAREL**

With a verifiable proof of purchase from the authorized adidas lacrosse dealer that supplied the apparel, adidas Lacrosse will repair or replace product that shows evidence of poor workmanship and/or material failure within six months of original purchase. Those products covered by the warranty will result in a customer receiving a replacement of the same model or of equal or greater value.

Henson Group is the official licensee of adidas Lacrosse products in the United States.

adidas Lacrosse and adidas Lacrosse Authorized Dealers reserve the right to question and refuse any claims made for warranties if tampering or foul play is suspected.

HENSON GROUP  
8 Corporate Blvd.  
Sinking Spring, PA 19608  
Order Line: 1-800-486-2788  
Fax: 1-877-879-4040